



Operated by:
ICE-AMERICA portable skating rinks

NOW HIRING for 2023-24 Seasonal positions (temporary): Supervisors, Skate Monitors, Skate Hosts/Greeters, and Cashiers for our **Portland Winter Ice Rink** from **December 16, 2023 - January 28, 2024**.

Location: 433 SW Naito Pkwy Portland, OR 97204

Ice-America will be producing the **Portland Winter Ice Rink!** Skaters and non-skaters alike are encouraged to apply for this fun and exciting event designed to engage the community during the holiday season!

Ice-America, a division of Seaside Ice, LLC, is a creator, producer, and operator of outdoor, temporary ice skating rinks, and an ice event and television production group. We offer rapid deployment of turn-key portable ice rinks and operations in the US and Canada.

We are currently seeking fun, enthusiastic Team members for:

SKATE MONITOR: Experienced Figure/Hockey Skaters, 16yrs & older. Applicants **MUST** be trained skaters, have their own skates and the ability to skate up to six hours per day. Your resume **MUST** include your ice skating background to be considered. This is an **ON ICE** position. Must have strong customer service skills. Compensation starting at \$18/hr.

SKATE HOSTS & GREETERS: 16yrs & older. Duties of the position include: monitoring on-ice safety and ensuring all patrons are following the code of conduct, passing out and re-shelving skates in the rental skate area, and helping patrons have a positive experience by smiling and maintaining a positive attitude, assisting in the office as required, working the greeter/waiver stand as required, assisting patrons in the skate lace area, assisting with ice maintenance as required, and other duties as assigned by the manager and assistant managers. Compensation starting at \$18/hr.

CASHIERS: 18yrs and older. Applicants must have extensive cash handling and strong customer service skills. Duties require handling cash/credit card transactions on a register/ POS system in a fast pace environment. Managing a cash drawer. Not required to skate. Compensation starting at \$18/hr.

Duties for all positions include, but are not limited to:

- Interacting with customers daily and being able to offer solutions to every customer's needs.
- Enforcing the code of conduct while looking to engage customers with a memorable experience.
- High attention to detail and strong problem-solving skills are required.
- Assisting customers with their online waiver on-site and checking them in on an iPad.
- Maintaining the cleanliness of the skate rink and surrounding area.
- Handing out rental skates, showing customers how to wear them properly, and storing them properly.
- Following clear instructions given by the Manager or Supervisor on duty.

Submission requirements:

- Email your resume to: PortlandWinterIceRink@gmail.com with the position you'd be interested in in the subject line